

Niterrra EMEA GmbH – Quality Policy

*We consider the wants and needs of our **customers** today, tomorrow and in the future.*

We supply defect-free products at the right time and place.

*We assist and advise our **customers** in all needs and offer a customised service.*

*We keep a permanent focus on **customer** satisfaction.*

*We achieve **customer** satisfaction through committed and skilled employees.*

*Our self-improvement and continually developing of our talents and skills is essential to create and improve corporate value and to provide new value to our **customers**.*

*The '**Niterrra Way**' represents the values we want to commit to and act upon.*

All employees will fulfil their defined responsibilities and act prudently.

*'**WeTogether**' is promoted at all levels of the organisation.*

*Beyond the ISO 9001:2015 standard, our quality system fulfils **customer** and industry-specific requirements.*

*We continue to '**gear up**' and further optimise both our structures and our processes as well as to align them to the changing requirements.*

We actively contribute to Niterrra's global transformation while developing new business solutions in close alignment with our Global Headquarters.

Niterrra EMEA GmbH – Environmental Policy

We commit ourselves to environment protection based on our own initiative and responsibility.

We comply with all relevant environment standards and government regulations.

Wherever feasible and economically viable, we align environment protection with the goals of sustainable business practices.

We continuously improve our performance in order to reduce and avoid adverse impact on the environment.

We assess in advance every new activity and every new procedure with regard to their environmental effects.

We promote environmental awareness at all levels of the organisation.

Our environmental system meets all requirements of ISO 14001:2015 Standard.

We inform the public and our business partners in case of any impairment to the environment resulting from our company site.